

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in)  
E-mail : [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No**  
**F.4/14/94-AR dated 25.9.97**

Date of hearing: 28<sup>th</sup> Dec. 2020

Complainant : Sh. O.P. Bhardwaj,  
Respondent : Deputy Commissioner  
(Karol Bagh Zone),  
Grievance No. : PGC/2017/MCD/296

**1. Brief facts of the complaint**

Shri O.P. Bhardwaj has filed a complaint in PGC on 28.07.2017, stating that he was appointed as SI/RR, vide order dated 12/12/2004, in Karol Bagh Zone, North DMC. Thereafter, he was transferred to CSE(HQ) and consequently his PF, SB, LPC was forwarded to DEMS, Karol Bagh Zone, North DMC. He further stated that DEMS, Karol Bagh Zone, North DMC has not paid him salary for the period 07.12.2004 to 30.06.2005 and he got retired on superannuation on 30.06.2016. Due to non-payment of salary for the aforementioned period, retirement benefits have not been released till date.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened twenty two hearings in the matter so far and in the hearing held on 28.12.2020, the following are present :

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Wear Mask, follow physical distancing & maintain hand hygiene.”***

Complainant : Absent  
Respondent : Sh. R.C.Sahoo,  
A. C. Shah. (S) Zone

**3. Relevant facts that emerged during the hearing**

3.1 Shri R.C. Sahoo, Asstt. Commissioner, Shahadara South Zone is present in the hearing and informed that there is no progress in the matter from the last date of hearing as the vigilance clearance in respect of the complainant has not been received till date and the Dy. Controller of Accounts is not clearing the file without vigilance clearance.

3.2 Commission is of the view that in case of a govt. employee who has retired from govt. service 05 years back, vigilance clearance is not necessary hence it is desired by the Commission that the D.C.A. be called to explain.

3.3 Ms Lalithamani, Dy. Controller of Accounts, Shahadara South Zone is present in the Commission on 30.12.2020 and informed that the vigilance clearance in respect of the complainant is received and now the arrears will be paid to him.

3.4 Sh. R.C.Sahoo, Asstt. Commissioner further stated that once the arrears are paid to the complainant, the matter for release of terminal benefits will be taken up.

**4. Recommendations of the PGC**

4.1 Shri Ramesh Sahoo, Asstt. Commissioner is advised to pursue the matter with the DCA for release of arrears and after that process the file for payment of terminal benefits. An Action Taken Report in the matter be submitted to the Commission after four weeks.

4.2 Ms Lalithamani, Dy. Controller of Accounts, Shahadara South Zone is advised to take necessary action in the matter

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in a time bound manner and submit an Action Taken Report to the Commission within two weeks.

4.3 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone is requested to ensure necessary action for release of remaining payments of the complainant in a time bound manner (within four weeks) and an Action Taken Report be submitted to the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2017/MCD/296/

Dated:

**To:**

1. Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Near Karkardooma Court, Vishwas Nagar, Shahadara, Delhi – 110032
2. Ms Lalithamani, Dy. Controller of Accounts, Shahadara South Zone, EDMC, Zonal Office Building, Near Karkardooma Court, Vishwas Nagar, Shahadara, Delhi – 110032
3. Sh. Ramesh Sahoo, Asstt. Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Near Karkardooma Court, Vishwas Nagar, Shahadara, Delhi – 110032

**Copy for information to :**

Sh. O.P. Bhardwaj

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